

Pediatric Ophthalmology
and Adult Strabismus



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Welcome to Pediatric Eye Specialists! We look forward to caring for you or your child.

_____ has an
appointment scheduled for

_____. This letter
and the included forms help us provide the very best care and help you know what to expect at your first visit.

In this packet, you will find a Patient Information form, a Patient History form and a Financial Responsibility form. Please fill these out prior to your arrival and give them to the receptionist upon checking-in. We have also included a map to our office.

Your insurance company may require that you have a referral for your visit. If so, we must have the referral on file before the patient can be seen. Your primary care physician (usually your pediatrician) should send our office a referral at least one week prior to your visit. Although we cannot be responsible for obtaining referrals, we will be happy to confirm that we have received one if you would like to call two or three days before your appointment.

Please understand that insurance plans typically cover medical conditions such as strabismus (crossed eyes), amblyopia (lazy eye), headaches, cataracts, infections, ptosis (droopy eyelid), etc. **Insurance plans, however, normally do not cover routine exams and exams for glasses. Please be aware that your insurance may not pay this part of your exam.** The patient or the patient's guardian will be responsible for the noncovered charges. To avoid any unexpected expense, confirm your benefits with your insurance company prior to your child's visit.

We will need to see your or your child's insurance card and a parent's driver's license or picture ID of one parent at each visit. If someone other than a parent accompanies the child, please bring proof of guardianship or a note signed by one parent providing permission to examine the child. The law requires that we have this documentation prior to examining a child.

If you or your child has a pair of glasses, **please bring them to the appointment**, even if they are broken, scratched or old. The exam will begin with an initial screening by someone specially trained to assess visual needs. On almost every new visit, following an initial screening by our staff, we will place drops in your or your child's eyes which will dilate their pupils. These drops require about 30 minutes to work. Dilation makes the eyes sensitive to sunlight for up to 24 hours and blurs near vision for 4 to 6 hours. Once the eyes are dilated, the doctor will complete the evaluation. You should plan on your first visit requiring about two hours.

If you find you are unable to keep your appointment, please notify us at least 24 hours prior to your appointment time. We often have a waiting list of patients who would like to be seen. If we know you will not be able to keep the appointment, timely notification will allow us to help one of these children in your

place. If you are unable to arrive within 20 minutes of your scheduled appointment time, please call to reschedule for a later date. If you arrive between 5 and 20 minutes after your

scheduled appointment time, we will honor your appointment but please be aware that you may have to wait longer as we must give priority to those who arrive as scheduled.

Please feel free to call us with any questions you may have.

Sincerely,

The Doctors and Staff of
Pediatric Eye Specialists