Coronavirus (COVID-19) Advisory

At Pediatric Eye Specialists and SpecialEyes Optical our greatest priority is to provide excellent care in a safe and healthy environment. As a medical facility that serves hundreds of patients each day, we have always and will always continue to take all the necessary steps and precautions as it pertains to upholding meticulous hygiene and cleanliness procedures and practices.

With this in mind, and as we all learn more about COVID-19, if you or your child has a fever or a cough, has recently traveled from a high-risk area or has known exposure to a person with COVID-19, we ask that you not enter our office and call us from your vehicle to reschedule your appointment or to ask questions. This is for the safety and well-being of all our community.

As the concern for COVID-19 increases, we want to make our patients aware of the steps we have taken to maintain a clean and healthy environment for everyone that visits our locations.

Steps we have taken:

- Limiting patient volumes
- Staying informed by closely monitoring updates from the Centers for Disease Control and Prevention (CDC) and local or state health departments
- Constantly reminding our employees of the recommended hygiene and best health practices for preventative measures
- Recommending all persons wash hands with soap and water for at least 20 seconds
- Using alcohol-based hand sanitizer that contains 60-95% alcohol
- Recommending all persons avoid touching their eyes, nose and mouth with unwashed hands
- Recommending all persons stay home if they are sick with a fever, cough, etc.
- Recommending all persons cover their nose and mouth with a tissue or other means while coughing or sneezing
- Increasing the frequency and extent of our cleaning and disinfecting practices, especially as it pertains to objects and surfaces that are routinely touched by patients

Our leadership, management and support staff are working carefully to encourage the above simple and effective actions in order to protect our patients, family members, staff and physicians from COVID-19.

March 18, 2020